

Weddings at Lazaat
Feedback Form

NAME: CLAIRE FISHER
 DATE OF WEDDING: 30TH JULY 2010
 SUITE: PAVILLION
 CONTACT NUMBER: _____

		VERY GOOD	GOOD	AVERAGE	POOR	VERY POOR	N.A.
A	Rating of Venue	✓					
B	Rating of the information you received prior to your booking, I.e. Did you find the Wedding Pack/Show around useful (if received)		✓				
C	Rating of the Administration/coordination of your event I.e. Booking procedure, paperwork, ease of booking		✓				
C	How you rate the Lazaat Wedding Package (For Civil Ceremony, Wedding Breakfast & Evening Reception only)	✓					
D	Rating of the venue for value for money	✓					
E	Rating of the service staff I.e Was the service friendly and efficient?	✓					
F	Rating of the Suite that you used	✓					
G	Rating of the quality of refreshments on offer	✓					
H	Rating of the quality of the food you had	✓					
I	Rating of the Lazaat Hotel Rooms I.e. Cleanliness, well presented and was everything working?	✓					
J	How do you rate your overall experience at Lazaat?	✓					

What made you decide to book your Wedding at Lazaat?

The food is always superb & when we enquired we were dealt with very professionally

How did you hear about Lazaat?

Please feel free to make any further comments:

we had to request cotton napkins as we were not offered them & we had to remind staff to fix a mirror that was cracked for 6 months. Upon arrival we ordered Kir Royale & assumed that a non alcoholic option would also be offered since it is cheaper to provide this was not offered. Although there were