



## Conference Feedback

We recently had the pleasure of welcoming you and your guests for your conference here at the Lazaat Restaurant Bar Hotel. In order for us to understand more fully our customer needs, we would be grateful if you could complete this feedback form and return in the self addressed envelope.

COMPANY NAME: UNIVERSITY OF HOU  
NAME: \_\_\_\_\_  
CONTACT NUMBER: 01482 465103  
EMAIL: \_\_\_\_\_  
DATE OF CONFERENCE: 18/8/10

		VERY GOOD	GOOD	AVERAGE	POOR	VERY POOR
A	Rating of Venue	✓				
B	Rating of the organisation of the venue	✓				
C	How you rate the Lazaat Conference Package	✓				
D	How do you rate the information you received in relation to your booking, i.e. Accuracy of information and did it meet with your requirements?	✓				
E	How do you rate the venue for value for money?	✓				
F	Do you feel you were looked after by the service staff?	✓				
G	How do you rate the conference room(s) you used?	✓				
H	What did you think to the quality of refreshments on offer?	✓				
I	What did you think to the quality of the food you had?	✓				
J	How do you rate the benefit of using Lazaat as a conference venue?	✓				

What made you decide to book your conference at Lazaat?

Been very satisfied on previous occasions.  
Offer value for money.

How did you hear about Lazaat?

Please feel free to make any further comments, over the page.