

Weddings at Lazaat  
Feedback Form

NAME: Gary & Marianne Smith  
 DATE OF WEDDING: 16th July 2010  
 SUITE: pavilion  
 CONTACT NUMBER: \_\_\_\_\_

|   |  | VERY GOOD    | GOOD | AVERAGE | POOR | VERY POOR | N.A. |
|---|--|--------------|------|---------|------|-----------|------|
| A | Rating of Venue  | ✓            |      |         |      |           |      |
| B | Rating of the information you received prior to your booking,<br>I.e. Did you find the Wedding Pack / Show around useful (if received) | ✓            |      |         |      |           |      |
| C | Rating of the Administration / coordination of your event<br>I.e. Booking procedure, paperwork, ease of booking                        | ✓            |      |         |      |           |      |
| C | How you rate the Lazaat Wedding Package<br>(For Civil Ceremony, Wedding Breakfast & Evening Reception only)                            |              |      |         |      |           | ✓    |
| D | Rating of the venue for value for money  | ✓            |      |         |      |           |      |
| E | Rating of the service staff<br>I.e. Was the service friendly and efficient?  | <del>✓</del> |      |         |      |           |      |
| F | Rating of the Suite that you used  | ✓            |      |         |      |           |      |
| G | Rating of the quality of refreshments on offer   | ✓            |      |         |      |           |      |
| H | Rating of the quality of the food you had  | ✓            |      |         |      |           |      |
| I | Rating of the Lazaat Hotel Rooms<br>I.e. Cleanliness, well presented and was everything working?                                       | ✓            |      |         |      |           |      |
| J | How do you rate your overall experience at Lazaat?   | ✓            |      |         |      |           |      |

What made you decide to book your Wedding at Lazaat?

Reputation & friendliness of venue & staff.  
Professionalism & beautiful setting

How did you hear about Lazaat?

Frequently go for meals & have attended other weddings at the venue.

Please feel free to make any further comments:

More bar staff needed, especially for when guests arrive at the venue.